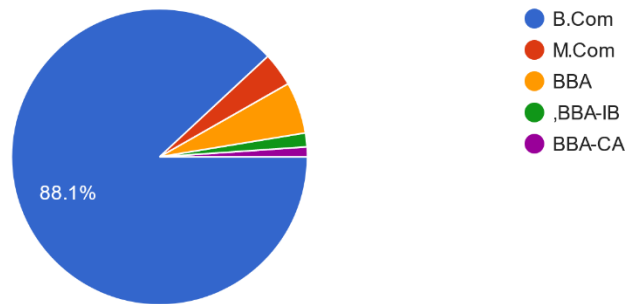


**MES Garware College of Commerce  
(Autonomous), Pune**

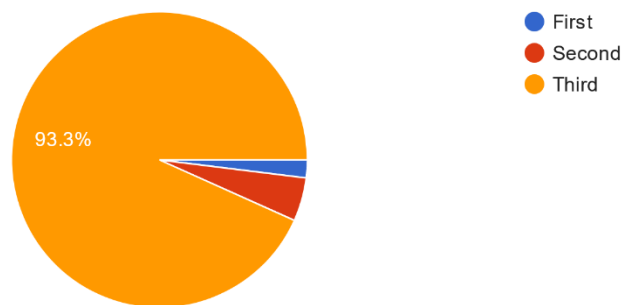
**Students Satisfaction Survey (2021-22)**

Course :  
462 responses



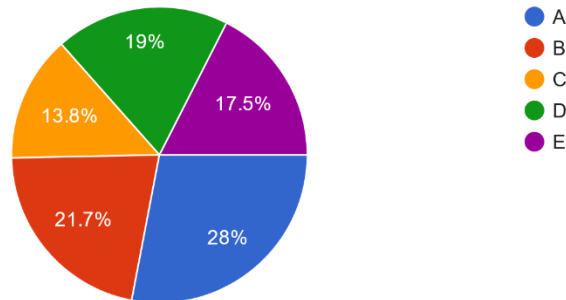
**Interpretation:-** Out of 462 responses we have received 88.1% responses from students of B.Com, 8.2% from BBA students, & remaining 3.7% from M.Com students.

Year of the course :  
462 responses



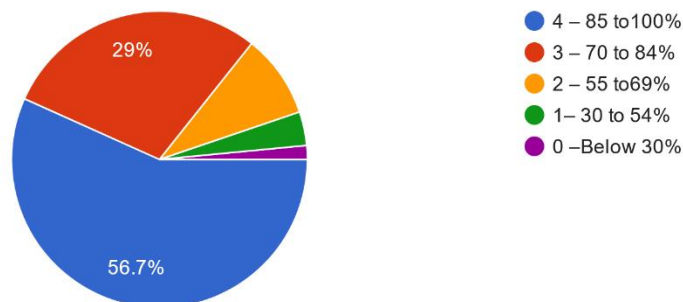
**Interpretation:-** Almost all responses we have received from the final year students.

Division:  
457 responses



**Interpretation:-** Out of 457 responses we have received 28% responses from students of Division A, 21.7% from students of Division B, 13.8% from students of Division C, 19% from students of Division D & remaining 17.5% from students of Division E.

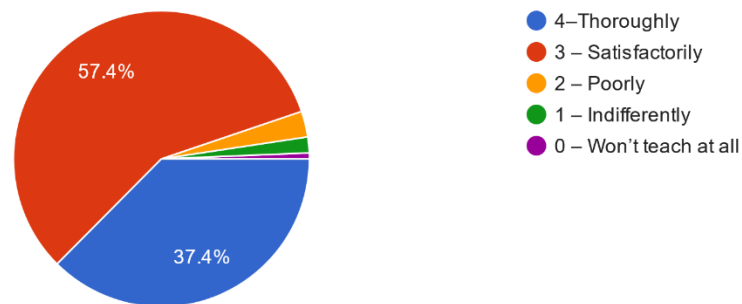
1. How much of the syllabus was covered in the class?  
462 responses



**Interpretation:-** The question was asked to the students about How much of the syllabus was covered in the class. Majority of the students said 85% to 100% of the syllabus was covered.

2. How well did the teachers prepare for the classes?

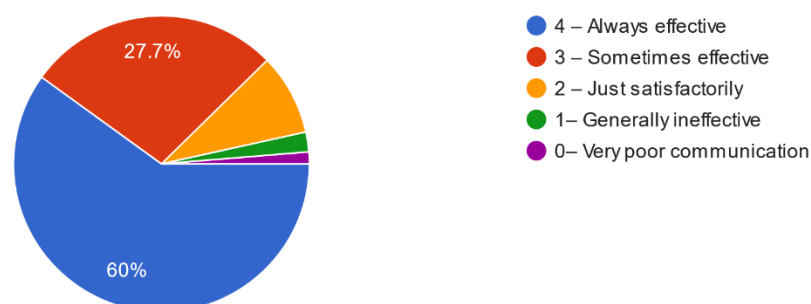
462 responses



**Interpretation:-** The question was asked to the students about the teacher's preparation for the classes . Majority of the students are satisfied with the same. It shows that the teachers prepare for the classes thoroughly.

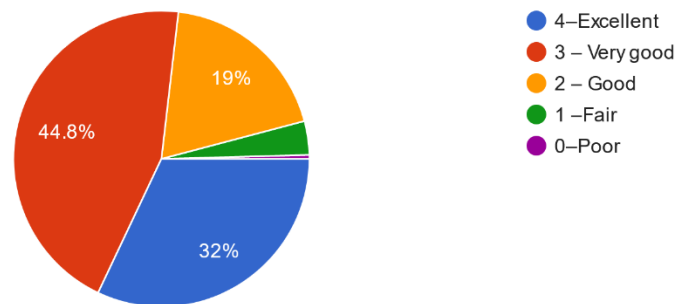
3. How well were the teachers able to communicate?

462 responses



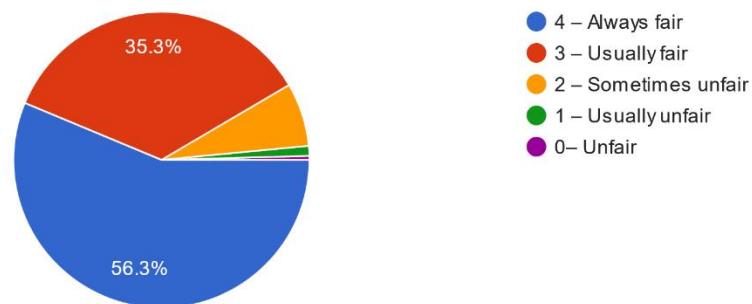
**Interpretation:-** The question was asked to the students about the teacher's communication skills. It shows that the teachers are always effective in the communication with the students.

4. The teacher's approach to teaching can best be described as  
462 responses



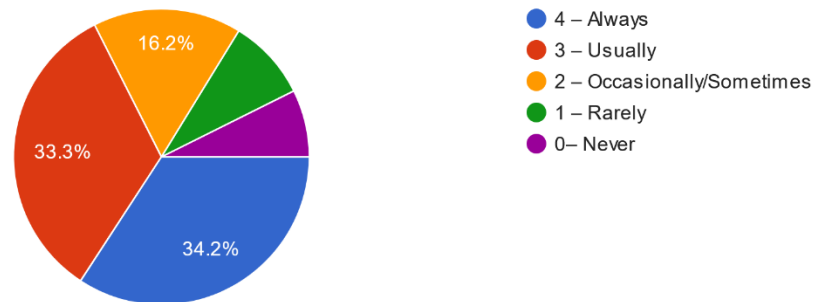
**Interpretation:-** The question was asked to the students about the teacher's approach to teach effectively. Majority of the students said it was excellent & very good.

5. Fairness of the internal evaluation process by the teachers.  
462 responses



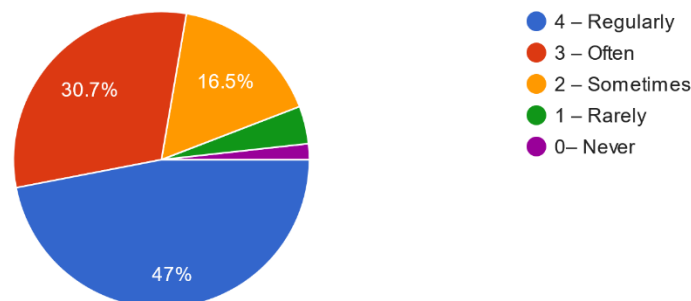
**Interpretation:-** The question was asked to the students about the evaluation process by the teachers. Majority of the students said that it was always fair. It shows that the students were satisfactory with the internal evaluation process by the teachers.

6. Was your performance in internal examination/Practicals discussed with you by the teachers?  
462 responses



**Interpretation:-** The question was asked to the students about the students-teacher discussion regarding his/her internal exam performance. 34.2% of students said that it was always done by the teachers whereas, 33.3% said usually.

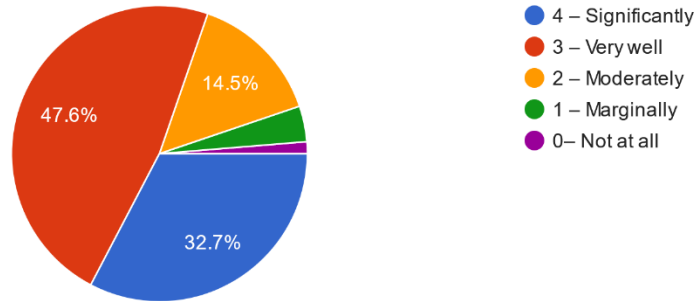
7. The institute takes active interest in promoting internship, student exchange, field visit opportunities for the students.  
462 responses



**Interpretation:-** The question was asked to the students about the institute's active interest in promoting internships, student exchange, field visit opportunities for the students. Majority of the students said that the institute was providing the same on a regular basis. It shows that the students were satisfied with the institute's active interest in promoting internships, student exchange, and field visit opportunities.

8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.

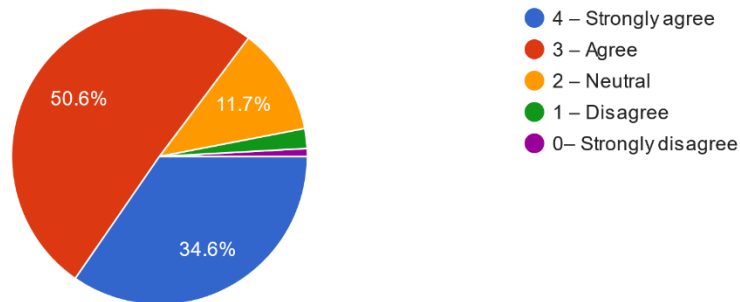
462 responses



**Interpretation:-** The question was asked to the students about the teaching & mentoring process in your institution facilitates you in cognitive, social & emotional growth. Majority of the students said that it went very well.

9. The institution provides multiple opportunities to learn and grow.

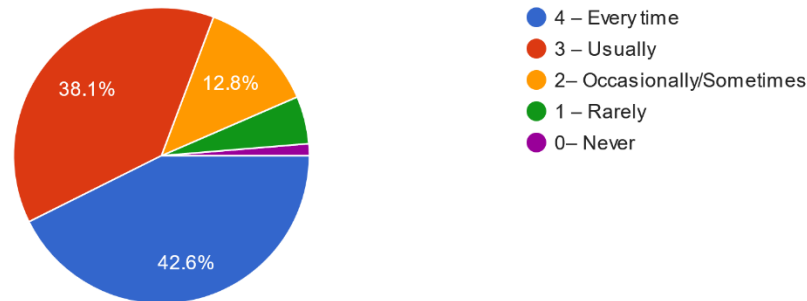
462 responses



**Interpretation:-** Majority of the students said that the institute provides multiple opportunities to learn & grow the students in order to make their career successful.

10. Teachers inform you about your expected competencies, course outcomes and programme outcomes.

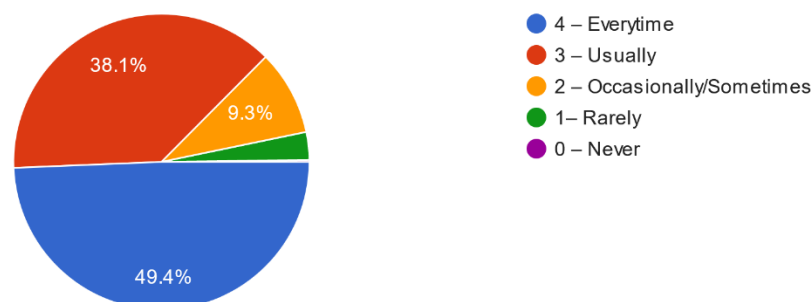
462 responses



**Interpretation:-** The question was asked to the students about the teacher- students discussion regarding student's expected competencies, course outcome & program outcome etc. Majority of the students said that it was informed every time but, in some cases, it is usually informed.

11. The teachers illustrate the concepts through examples and applications.

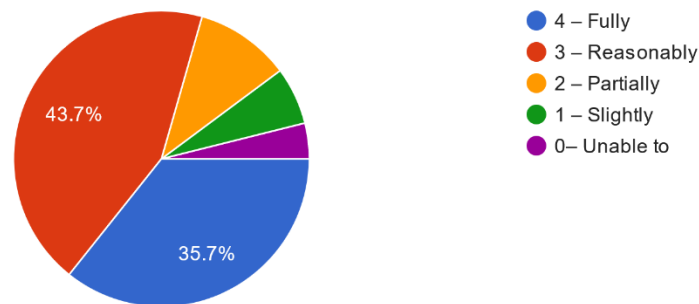
462 responses



**Interpretation:-** The question was asked to the students about teachers using an illustration or any other real life application based example. Majority of the students said that the real world examples were given by the teachers every time.

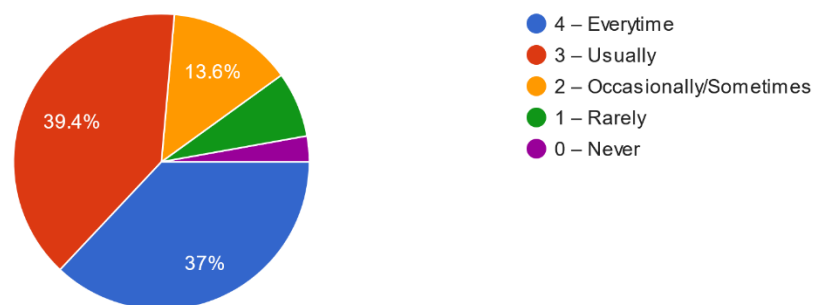


12. The teachers identify your strengths and encourage you by providing right kind of opportunities  
462 responses



**Interpretation:-** The question was asked to the students about whether teachers identify their strengths & encourage them by providing the right kind of opportunities. 35.7% students said that it the teachers were encouraging every time, whereas, 43.7% students said the encouragement was given by the teachers reasonably.

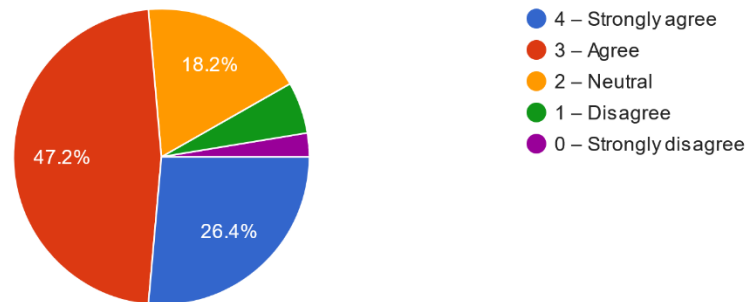
13. The teachers identify your strengths and encourage you with providing right level of challenges.  
462 responses



**Interpretation:-** The question was asked to the students about whether teachers identify their strengths & encourage them by providing right level challenges. 39.4% students said that it was done by the teachers every time, whereas, 37% students said the same was done usually.

14. Teachers are able to identify your weaknesses and help you to overcome them.

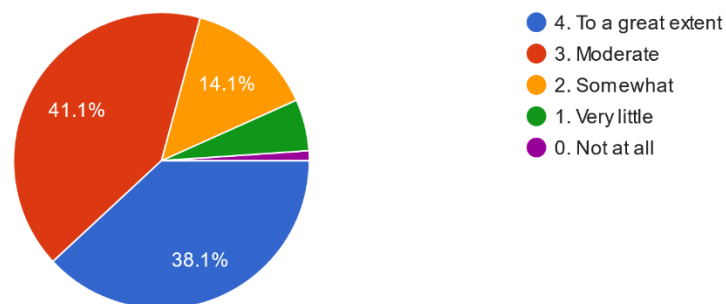
462 responses



**Interpretation:-** The question was asked to the students about whether teachers identify their weaknesses & encourage them to overcome the same. Majority of the students said that it was done by the teachers. It shows that the students were satisfied with said practices.

15. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.

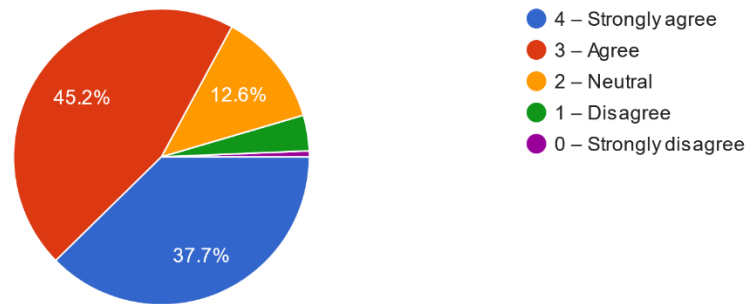
462 responses



**Interpretation:-** The question was asked to the students about whether teachers use students centric methods of teaching or not. 41.1% of students said that it was moderate. Whereas, 38.1% said that it was to a great extent. It shows that the students found satisfaction with the teacher's student centric method.

16. Teachers encourage you to participate in extracurricular activities.

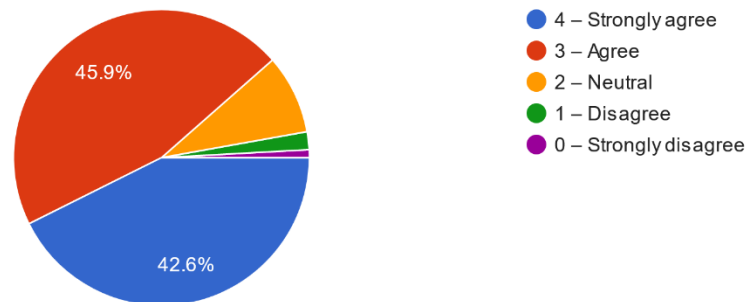
462 responses



**Interpretation:** - The question was asked to the students about whether teachers encourage students to participate in extracurricular activities. It shows that the teachers encourage the students to participate in extracurricular activities.

17. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.

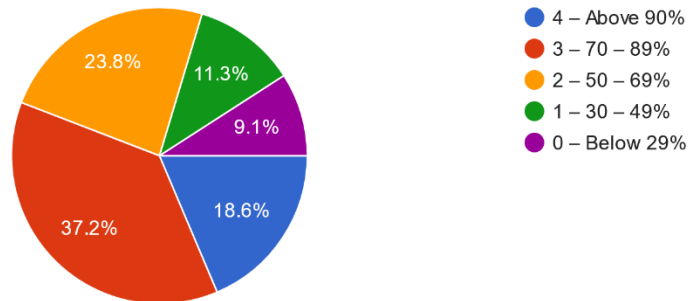
462 responses



**Interpretation:** - The question was asked to the students about whether institute/teachers made the efforts to inculcate soft skills, life skills & employability skills to make students ready for the world to work. It shows that the institute/teachers made the efforts to inculcate soft skills, life skills & employability skills to make students ready for the world to work.

18. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.

462 responses

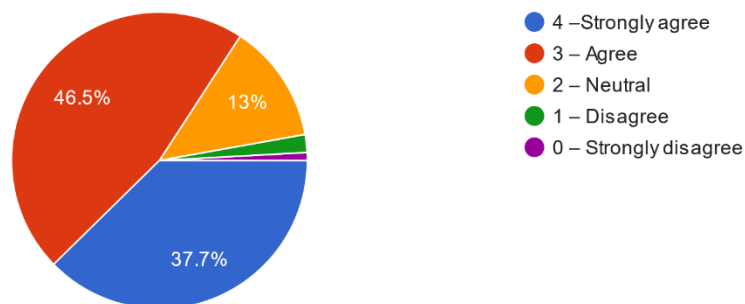


**Interpretation:** - The question was asked to the students about whether teachers were using ICT tools for teaching or not. 37.2% students said that it was used by the teachers 70 to 90%.

Whereas, 23.8% said that it was used by the teachers for 50 to 69%. It shows that the teachers were using ICT tools for teaching.

19. The overall quality of teaching-learning process in your institute is very good.

462 responses



**Interpretation:** - The question was asked to the students about the overall quality of teaching- learning in this institute. The majority of the students said that it was very good at this institute. It shows that the students were satisfied with the overall quality of teaching.

## 20. Give three observations/suggestions to improve the overall teaching – learning experience in your institution.

### 196 responses

**Interpretation:** - The descriptive question was asked to the students to give three observations/suggestions to improve the overall teaching – learning experience in your institution. The following are some suggestions given by the students.

- Professors always encouraged us to participate in extracurricular & co-curricular activities.
- Communication in college about notices or instructions needs to improve.
- The office staff needs to be more cooperative with the students.
- More extra-curricular activities should be conducted.
- Due to pandemic, our Field visit was not done that was the one which we student missed, otherwise all the things was greatly done.
- Learning experience was overall good. Just a request pls change the benches in the class. They are very uncomfortable.
- Best learning experience in Garware college. Enjoyed a lot! Thanks for quality education.
- Digital learning can be more prompted by college.
- I got a good facility on the college campus. So I don't think that there is any need to improve facilities in the college.
- Various activities are conducted and even placement cells are also good.
- Use of more practical examples to understand the concepts well The lectures should be more interactive.

- Along with academic knowledge practical knowledge is given by teachers.
- Teaching through various examples for better understanding.
- Use of projectors or ICT tools can enhance the way of learning for students.
- It was good, glad to be a part of the Garware family. All the teachers are cooperative and kind. They managed well during lockdown, and kept the teaching learning process going.
- Teachers in this college always support the students.
- According to me I don't think there should be any changes as everything related to academics is absolutely perfect.
- The Institute is very nice but all teachers are not equally guidance to all students. I request that the Institute and all teachers please give all students equal guidance.
- Take tests regularly to check how much the student has recalled. Take a quiz regularly to check knowledge of the students.

# MES Garware College of Commerce

(Autonomous)

Students Feedback System

Action taken Report for AY 2021-22

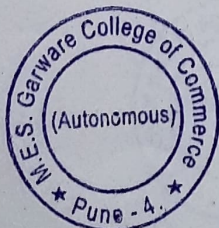
Meeting of IQAC held on 21<sup>st</sup> January, 2022

Meeting of all criteria heads of IQAC was held on 21<sup>st</sup> January, 2022 at 11:00 a.m Online via Zoom with the agenda.

1. To discuss about feedback from stakeholders and about generating action taken report.

Followings are the various actions/plan discussed by the IQAC with response to feedback given by the students through SSS.

Followings are the suggestions given by our Students through Students satisfaction survey for AY 2020-21.	Action Taken/ Plan of Action	Name of Dept
<ul style="list-style-type: none"><li>➤ Digital learning can be more Promoted by college</li><li>➤ Need to increase ICT based teaching- learning process.</li></ul>	<ul style="list-style-type: none"><li>➤ College is always Proactive in promoting Digital leaning process, During this COVID pandemic students were not able access the library resources, understanding this problem college has introduce copykitab to the students where they can get the easy access to read the books.</li><li>➤ We the Garware College of Commerce are committed to Provide quality education through our well-equipped IT</li></ul>	IT Committee

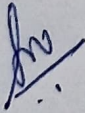


	<p>infrastructure, every year College tries to add some more ICT tools, this year college has made every office of concern faculty members &amp; staffroom worldwide interactive through installing web cameras &amp; headphones everywhere. Our faculties are using it to deliver quality content to our students.</p>	
<ul style="list-style-type: none"> <li>➤ Use more project-based learning, provide real time experience of course.</li> <li>➤ More extra-curricular activities can be added</li> <li>➤ More industry visits could be included</li> </ul>	<ul style="list-style-type: none"> <li>➤ Every year College organizes educational &amp; industrial visits to the various places in India &amp; outside the India. During this COVID Pandemic College has provided online visits along with interaction with international experts from different domain.</li> <li>➤ For educational visit our Commerce association &amp; business lab conducts visits to Reserve Bank of India (RBI), NSE, BSE, JNPT etc.</li> <li>➤ College also conducts industrial visits to various renowned MNCs to give project-based learnings to our students. It helps students to get practical knowledge rather than learning theoretical knowledge.</li> </ul>	IQAC
<ul style="list-style-type: none"> <li>➤ Focus should be given on practical implementation rather than learning theory.</li> <li>➤ Practical experience should be provided by the College which will help students in their real-life jobs.</li> </ul>	<ul style="list-style-type: none"> <li>➤ In order to provide Practical experience, as per university guidelines college has proactively started internship program to the students, as per the subject specialization students have been given internship. For internship program college has established a separate committee to guide &amp; to place the students as per their areas of interest from AY 2021-22.</li> <li>➤ For internship our placement cell is working constantly, it provides the details</li> </ul>	

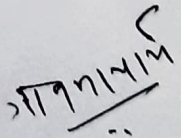




	to the interested students about the same, many of our students doing their internship in various MNCs. Students those who are interested in it need to approach our Placement cell.	
<p>➤ Conduct the extra lecture regarding student's future career which means inspirational lectures.</p>	<ul style="list-style-type: none"> <li>➤ Placement cell of the college has conducted career-oriented sessions to the students, these sessions has helped a lot to the students to find the correct career path to them.</li> <li>➤ For enhancing students' knowledge &amp; skill College conducts Student Research Competition every year.</li> <li>➤ For Investment awareness purpose college conducts financial literacy workshop/ guest lectures trough NSE.</li> <li>➤ College is always proactive in conducting career-oriented lectures to the students in order to find best career options to them.</li> </ul>	
<p>➤ Communication in college about notices or instructions needs to improve.</p>	<ul style="list-style-type: none"> <li>➤ For the communication with student college put all the notices on official website and for internal communication college has mini web platform wherein all subject wise study material is made available.</li> </ul>	

  
 Dr. Smita Wadaskar  
 IQAC Coordinator



  
 Dr. Geeta Acharya  
 Officiating Principal