

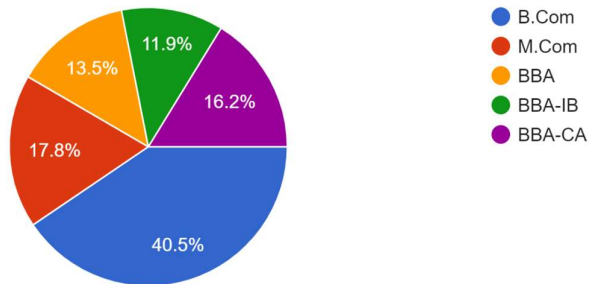
# MES Garware College of Commerce (Autonomous), Pune

## Report of Analysis of Feedback

### 3. Students Satisfaction Survey (2022 - 23)

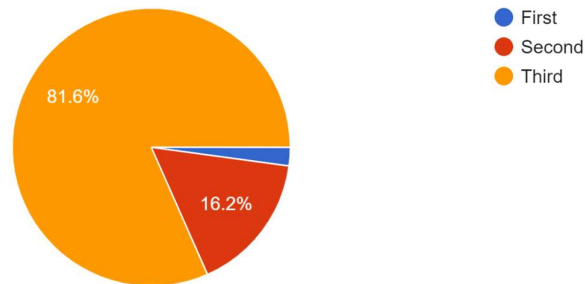
Responses - 185

Course :  
185 responses



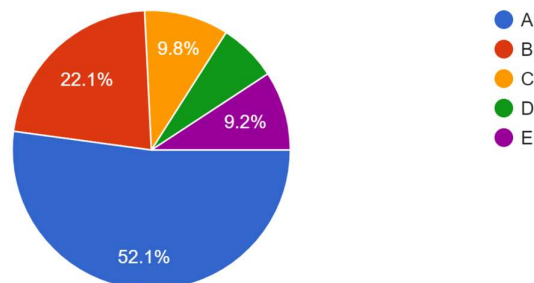
**Interpretation:-** Out of 185 responses, we have received 40.5% from B.Com. , 13.5% from BBA students, 17.8% from M.Com students, 11.9% from BBA-IB, 16.2 from BBA-CA.

Year of the course :  
185 responses



**Interpretation:-** Almost all the responses we have received from the final year students.

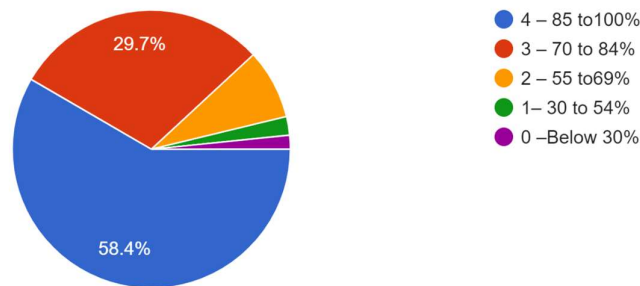
Division:  
163 responses



**Interpretation:-** Out of 163 responses, we have received 52.1% from students of Division A, 22.1% from students of Division B, 9.8% from students of Division C, 9.2% from students of Division D, and 9.2% from students of Division E.

1. How much of the syllabus was covered in the class?

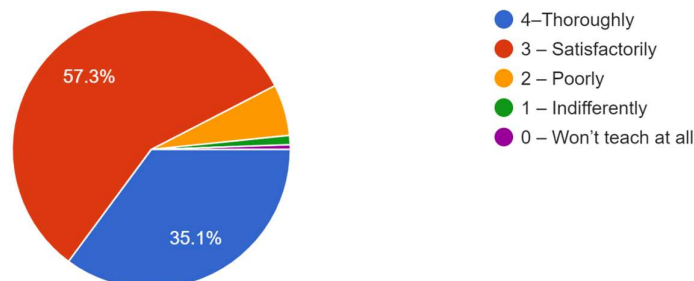
185 responses



**Interpretation:-** The students were asked a question about how much of the syllabus was covered in the class. The majority of the students said 85% to 100% of the syllabus was covered.

2. How well did the teachers prepare for the classes?

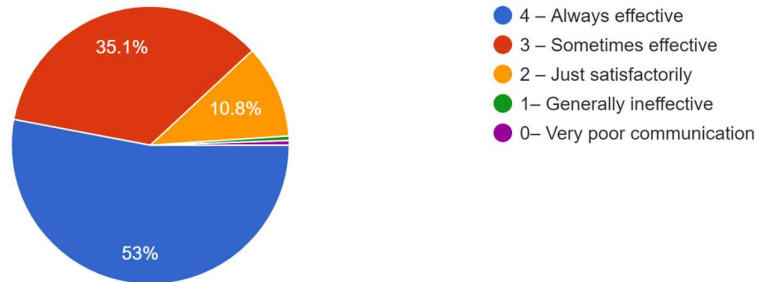
185 responses



**Interpretation:-** The question was asked to the students about the teacher's preparation for the classes. The students are partially satisfied with preparation of teachers. It shows that the teachers prepare for the classes satisfactorily.

3. How well were the teachers able to communicate?

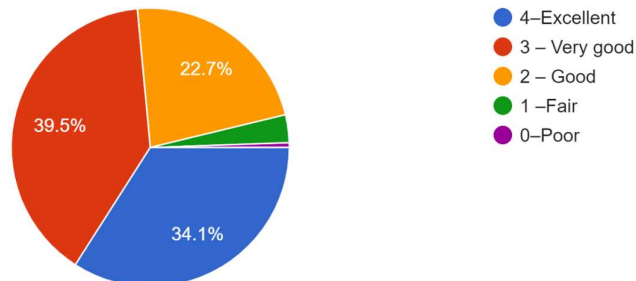
185 responses



**Interpretation:-** The question was asked to the students about the teacher's communication skills. It shows that the teachers are always effective in the communication with the students.

4. The teacher's approach to teaching can best be described as

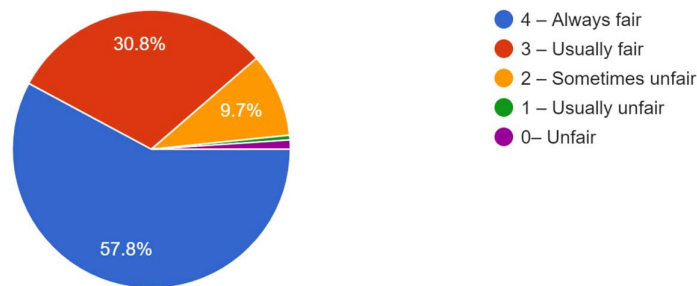
185 responses



**Interpretation:-** The question was asked to the students about the teacher's approach to teaching effectively. The majority of the students said it was excellent or very good.

5. Fairness of the internal evaluation process by the teachers.

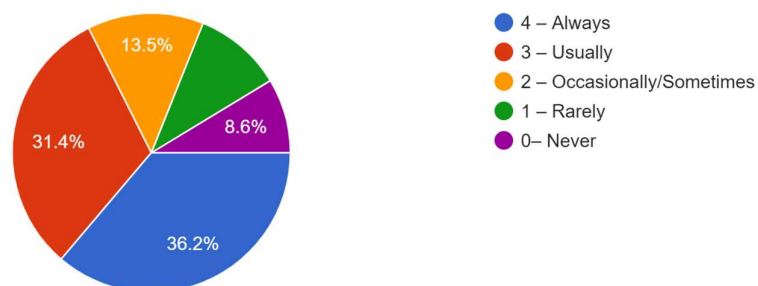
185 responses



**Interpretation:-** The question was asked to the students about the evaluation process by the teachers. The majority of the students said that it *was always fair*. It shows that the students were satisfied with the internal evaluation process by the teachers.

6. Was your performance in internal examination/Practicals discussed with you by the teachers?

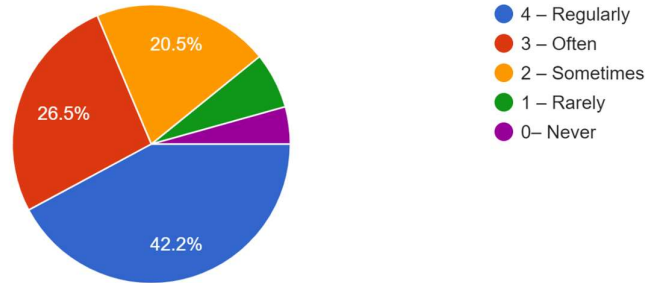
185 responses



**Interpretation:-** The question was asked to the students about the student-teacher discussion regarding his/her internal exam performance. 36.2% of students said that it was always done by the teachers, whereas 31.4% said it was usually discussed by teachers.

7. The institute takes active interest in promoting internship, student exchange, field visit opportunities for the students.

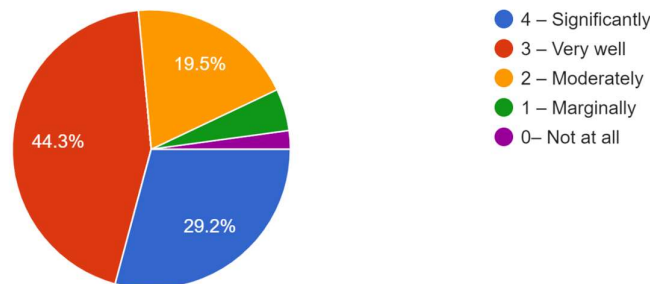
185 responses



**Interpretation:-** The question was asked to the students about the institute's active interest in promoting internships, student exchange, and field visit opportunities for the students. The majority of the students said that the institute always promoted the same on a regular basis.

8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.

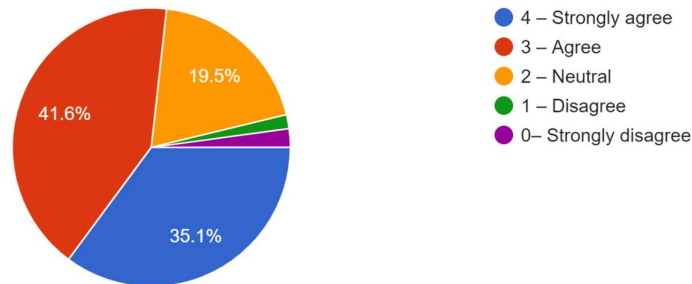
185 responses



**Interpretation:-** The question was asked to the students about how the teaching and mentoring process in your institution facilitates your cognitive, social and emotional growth. The majority of the students said that it went very well.

9. The institution provides multiple opportunities to learn and grow.

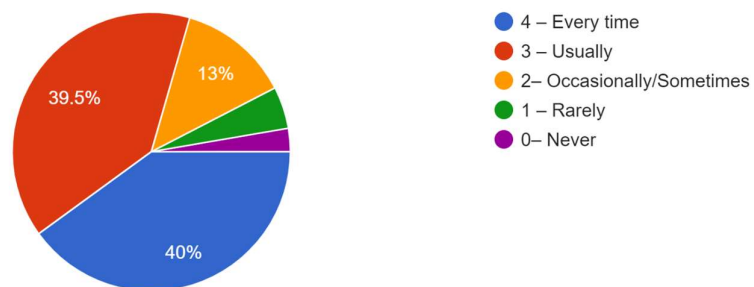
185 responses



**Interpretation:-** Most of the students agreed that the institute provides multiple opportunities to learn and grow in order to make their careers successful.

10. Teachers inform you about your expected competencies, course outcomes and programme outcomes.

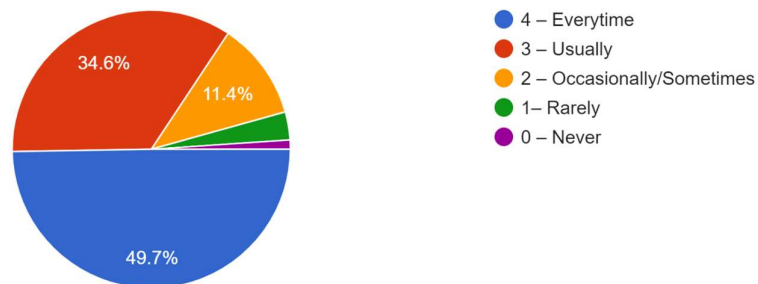
185 responses



**Interpretation:-** The question was asked to the students about the teacher- students discussion regarding student's expected competencies, course outcome, program outcome, etc. Most of the students said that it was informed every time and in some cases, it is usually inform

11. The teachers illustrate the concepts through examples and applications.

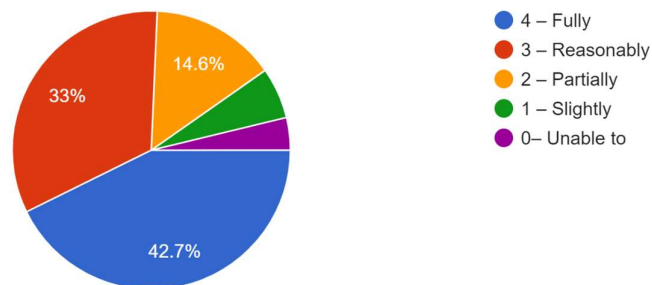
185 responses



**Interpretation:-** The question was asked to the students about teachers using an illustration or any other real life application based example. The majority of the students said that every time the examples were given by the teachers.

12. The teachers identify your strengths and encourage you by providing right kind of opportunities

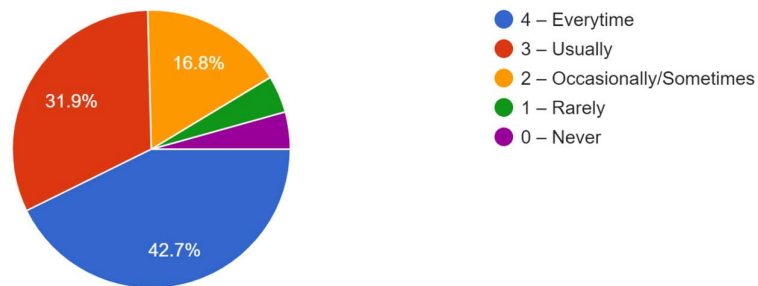
185 responses



**Interpretation:-** The question was asked to the students about whether teachers identify their strengths & encourage them by providing the right kind of opportunities. 42.7 percent of students said that the teachers were encouraging them every time. Whereas, 33 percent of students said that encouragement was given by the teachers reasonably.

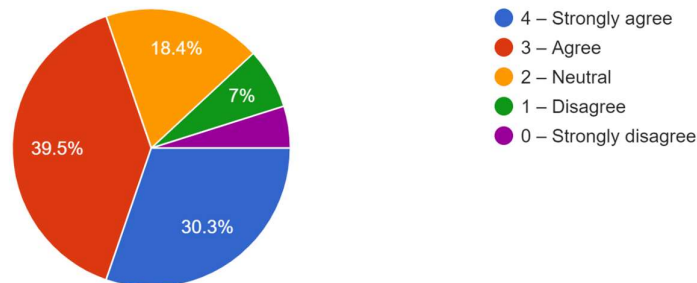


13. The teachers identify your strengths and encourage you with providing right level of challenges.  
185 responses



**Interpretation:-** The question was asked to the students about whether teachers identify their strengths and encourage them by providing the right level of challenge. 42.7 percent of students said that it was done by the teachers every time, whereas 31.9 percent of students said the same was done usually.

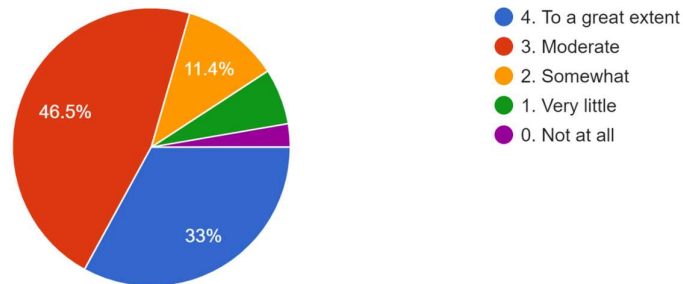
14. Teachers are able to identify your weaknesses and help you to overcome them.  
185 responses



**Interpretation:-** The question was asked to the students about whether teachers identify their weaknesses and encourage them to overcome them. Most of the students agreed that it was done by the teachers. It shows that the students were satisfied with the practices.

15. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.

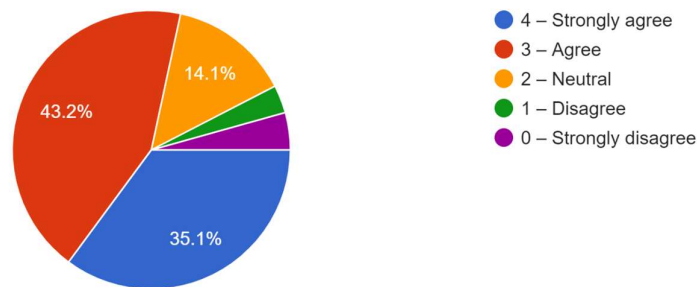
185 responses



**Interpretation:-** The question was asked to the students about whether teachers use students centric methods of teaching or not. 46.5% of students said that it was moderate. Whereas, 33% said that it was to a great extent. It shows that the students found satisfaction with the teacher's student centric method.

16. Teachers encourage you to participate in extracurricular activities.

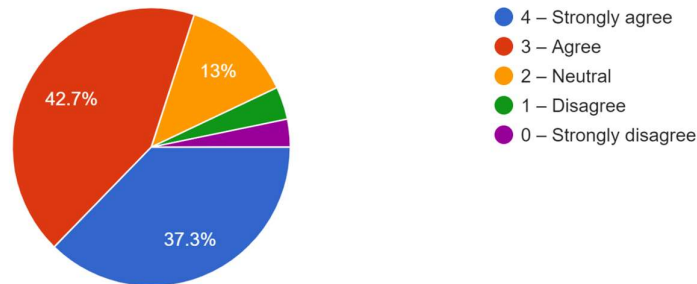
185 responses



**Interpretation: -** The question was asked to the students about whether teachers encourage students to participate in extracurricular activities. It shows that the teachers encourage the students to participate in extracurricular activities.

17. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.

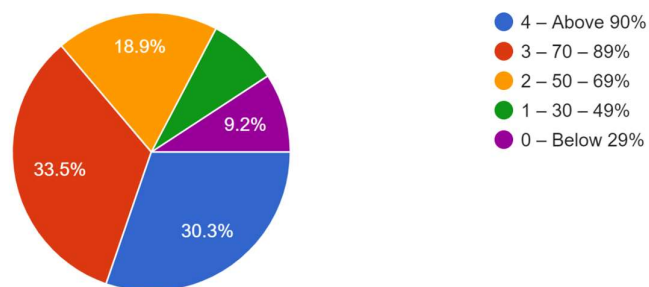
185 responses



**Interpretation:** - The question was asked to the students about whether institute/teachers made the efforts to inculcate soft skills, life skills and employability skills to make students ready for the world to work. It shows that students agree with the efforts taken by the institute/teachers to inculcate soft skills, life skills and employability skills to make them ready for the world to work.

18. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.

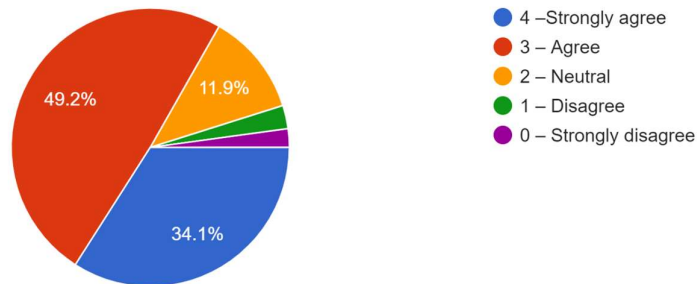
185 responses



**Interpretation:** - The question was asked to the students about whether teachers were using ICT tools for teaching or not. 33.5% of students said that it was used by the teachers, 70–90%. It shows that the teachers were using ICT tools for teaching.

19. The overall quality of teaching-learning process in your institute is very good.

185 responses



**Interpretation:** - The question was asked to the students about the overall quality of teaching- learning in this institute. The majority of the students agreed with the quality of teaching-learning in the institute.

## **20. Give three observations/suggestions to improve the overall teaching – learning experience in your institution.**

100 responses

**Interpretation:** - The descriptive question was asked to the students to give three observations/suggestions to improve the overall teaching – learning experience in your institution. The following are some suggestions given by the students.

- Professors always encouraged us to participate in extracurricular & co-curricular activities.
- Communication in college about notices or instructions needs to improve.
- The office staff needs to be more cooperative with the students.
- More extra-curricular activities should be conducted.
- Due to pandemic, our Field visit was not done that was the one which we student missed, otherwise all the things was greatly done.
- Learning experience was overall good. Just a request pls change the benches in the class. They are very uncomfortable.
- Best learning experience in Garware college. Enjoyed a lot! Thanks for quality education.
- Digital learning can be more prompted by college.
- I got a good facility on the college campus. So I don't think that there is any need to improve facilities in the college.
- Various activities are conducted and even placement cells are also good.
- Use of more practical examples to understand the concepts well The lectures should be more interactive.

- Along with academic knowledge practical knowledge is given by teachers.
- Teaching through various examples for better understanding.
- Use of projectors or ICT tools can enhance the way of learning for students.
- It was good, glad to be a part of the Garware family. All the teachers are cooperative and kind. They managed well during lockdown, and kept the teaching learning process going.
- Teachers in this college always support the students.
- According to me I don't think there should be any changes as everything related to academics is absolutely perfect.
- The Institute is very nice but all teachers are not equally guidance to all students. I request that the Institute and all teachers please give all students equal guidance.
- Take tests regularly to check how much the student has recalled. Take a quiz regularly to check knowledge of the students.



MAHARASHTRA EDUCATION SOCIETYS

# GARWARE COLLEGE OF COMMERCE (AUTONOMOUS)

*Empowering generations since 1967...*

NAAC Re-Accredited 'A' Grade (CGPA 3.45)

Best College Award by Savitribai Phule Pune University

Dr. Kishor S. Desarda  
Principal

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[Univ. I.D. No.: PU/PN/C/018/(1967)] • AISHE Code : C - 41864 • U-DISE Code : 27251401523 • Jr. College Code : 11.11.002

Date: 19.12.2023

## Notice

All Criteria Heads, Team IQAC and Feedback Committee Team members are expected to join the meeting with Hon Principal on 13th December at 12 noon in Meeting Room, Main Commerce Building

### \*Agenda of the meeting\*

1. Read the feedback analysis of received data.
- 2 Write and finalise \*Action Taken Report\* based on data analysis.

(Smt. Padma Nene)

Head – Feedback Committee

(Dr. K.S. Desarda)

Principal



# MES Garware College of Commerce (Autonomous)

## Student feedback system AY 2022-23

### Action Taken Report

#### Meeting of IQAC held on 13/12/2023

Meeting of all criteria heads of IQAC was held on 13 December, 2023 at 11:00 am.

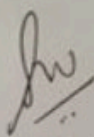
1. To discuss about feedback from stakeholders and about generating action taken report.

Followings are the various actions/plan discussed by the IQAC with response to feedback given by the students through SSS.

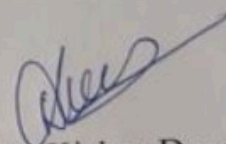
<b>Following are the suggestions given by our students and staff through student satisfaction and Teachers feedback survey 2022-23</b>	<b>Action taken / plan of action</b>	<b>Name of the department</b>
<ul style="list-style-type: none"><li>➤ Communication in college about notices or instructions needs to improve.</li><li>➤ Take tests regularly to check how much the student has recalled. Take a quiz regularly to check knowledge of the students.</li></ul>	<ul style="list-style-type: none"><li>➤ For the communication with students college put all notices on official website. Also Telegram group is created for all the exam, scholarship notices.</li><li>➤ Some teachers from college already taking tests in between lectures. This tests checks the knowledge and conceptual understanding of students.</li></ul>	Exam Department
<ul style="list-style-type: none"><li>➤ More extra-curricular activities should be conducted.</li><li>➤ Due to pandemic, our Field visit was not done that was the one which we student missed, otherwise all the things was greatly done.</li></ul>	<ul style="list-style-type: none"><li>➤ College conduct different activities like Azadi ka Amrut Mahotsav cultural event, E-cell activities.</li><li>➤ Every year college organizes educational and industrial visits to the various places in India and outside the India.</li><li>➤ Our college organizes industrial visits to Mega food park Satara, Ajinkyatara Cotton</li></ul>	➤ Commerce Department



<ul style="list-style-type: none"> <li>➤ Along with academic knowledge practical knowledge is given by teachers</li> </ul>	<p>mill, Mamta Dairy, Satara. Also students visited Garware Hitech Film Rucha Industries and NRB Sambhajinagar.</p> <ul style="list-style-type: none"> <li>➤ BBA students visited Parle Industries, Khopoli and Adlabs Imagica Khopoli.</li> <li>➤ For educational visit our commerce association and business lab conducts visits to Bhutan.</li> <li>➤ In order to provide practical experience, as per university guidelines college has proactively started internship program to the students, as per subject specialization students have been given internship.</li> <li>➤ For internship placement cell is working constantly. Many of our students doing their internships in various well known MNC's.</li> </ul>	
<ul style="list-style-type: none"> <li>➤ Learning experience was overall good. Just a request please change the benches in the class. They are very uncomfortable</li> <li>➤ Digital learning can be more prompted by college.</li> <li>➤ The office staff needs to be more cooperative with the students</li> </ul>	<ul style="list-style-type: none"> <li>➤ We the MES Garware College of Commerce are committed to provide quality education, a good infrastructure, well-equipped IT tools.</li> <li>➤ Projector is installed in almost all the classrooms. Every year college tries to add more ICT tools.</li> <li>➤ Our faculties are using it to deliver quality content to students.</li> <li>➤ College have taken workshop on various subjects specially for office staff.</li> </ul>	IT committee



Dr. Smita Wadaskar  
IQAC Coordinator



Dr. Kishor Desarda  
Principal